Splunk LLC - Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: Splunk Log Observer

Report Date: November 2025

Product Description: Log Observer provides an intuitive point-and-click experience for analyzing logs to expedite troubleshooting during incidents.

Contact Information: accessibility@splunk.com

Notes: The product was evaluated based on the Web Content Accessibility Guidelines (WCAG) 2.2 Conformance Level A and AA and was found to be overall **Partially Supportive**.

Evaluation Methods Used: Evaluation of the product involved a combination of automated, manual, and functional testing against the applicable success criteria within the Web Content Accessibility Guidelines (WCAG) 2.2 Conformance Levels A and AA. Level Access (Level) tested a selection of the product using a representative sample to cover the components and functionality of user flows. Below is a list of the assistive technologies (ATs) used:

- NVDA/Chrome

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1

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) *AND* EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

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2

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549:
    - Clause 9 - Web
    - Clauses 10.1-10.4 of Clause 10 - Non-Web documents
    - Clauses 11.1-11.4 and 11.8.2 of Clause 11 - Software
    - Clauses 12.1.2 and 12.2.4 of Clause 12 – Documentation and support services
- Revised Section 508:
    - Chapter 5 - 501.1 Scope, and 504.2 Content Creation or Editing
    - Chapter 6 - 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the
[WCAG 2.1 Conformance Requirements](#).

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3

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially supports	Web: In most cases, non-text content presented to the user in the product has text alternatives that serve the equivalent purpose. Exceptions include: - Application charts lack sufficiently descriptive text alternatives. - Certain custom icon buttons icon buttons (e.g., "Delete") are missing proper accessible names. - Decorative images/logos (e.g., "Amazon Web Services," "Google Cloud Platform," etc.) have text equivalents but are not correctly marked as decorative. - Content hidden behind dialogs is focusable and exposed to screen reader users.

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4

Criteria	Conformance Level	Remarks and Explanations
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: The product does not contain prerecorded audio-only or video-only media.

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5

Criteria	Conformance Level	Remarks and Explanations
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria - 9.1.2.2 (Web) - 10.1.2.2 (Non-web document) - 11.1.2.2 (Open Functionality Software) - 11.1.2.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Supports	Web: The product does not contain any prerecorded synchronized media (video with audio) that requires captions.

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6

Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: The product does not contain any prerecorded synchronized media (video with audio) that requires audio descriptions or media alternative.

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7

Criteria	Conformance Level	Remarks and Explanations
[1.3.1 Info and Relationships](#) (Level A) Also applies to: EN 301 549 Criteria - 9.1.3.1 (Web) - 10.1.3.1 (Non-web document) - 11.1.3.1.1 (Open Functionality Software) - 11.1.3.1.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Partially supports	Web: In some instances, the product ensures that information, structure and relationships conveyed through presentation can also be determined programmatically or through text. Exceptions include: - Layout tables (e.g., "Logs") are not marked as presentational. - Data tables do not include a caption. - Data tables contain empty column headers. - Some form controls (e.g., "Type a keyword," "Search Query," etc.) are missing programmatically associated labels. - Text that functions as a heading does not use proper heading markup. - Heading levels do not reflect the visual hierarchy. - Some lists rely on implicit rather than semantic list markup.

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8

Criteria	Conformance Level	Remarks and Explanations
[1.3.2 Meaningful Sequence](#) (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: The product ensures that a correct reading order can be programmatically determined for content whose presentation sequence affects its meaning.

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9

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria - 9.1.3.3 (Web) - 10.1.3.3 (Non-web document) - 11.1.3.3 (Open Functionality Software) - 11.1.3.3 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Supports	Web: The product does not contain instructions that rely solely on sensory characteristics such as shape, size, visual location, orientation, or sound.

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10

Criteria	Conformance Level	Remarks and Explanations
[1.4.1 Use of Color](#) (Level A) Also applies to: EN 301 549 Criteria - 9.1.4.1 (Web) - 10.1.4.1 (Non-web document) - 11.1.4.1 (Open Functionality Software) - 11.1.4.1 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Supports	Web: The product does not use color as the only visual means of conveying information, indicating an action, or prompting a response.

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11

Criteria	Conformance Level	Remarks and Explanations
[1.4.2 Audio Control](#) (Level A) Also applies to: EN 301 549 Criteria - 9.1.4.2 (Web) - 10.1.4.2 (Non-web document) - 11.1.4.2 (Open Functionality Software) - 11.1.4.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Supports	Web: The product does not contain media with audio that plays automatically.

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12

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially supports	Web: In most cases, the product ensures that interactive content and functionality is accessible and operable using a keyboard or keyboard emulator. Exceptions include: - Some custom controls (e.g., clickable chart labels, links, and buttons) cannot receive focus or be activated using the keyboard. - Custom dropdown menus and modal dialogs cannot be dismissed with the ESC key.

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13

Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: Where a component can receive keyboard focus, the product allows focus to be moved away using only the keyboard.

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14

Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: The product uses character key shortcuts that can be turned off, remapped to non-printable keyboard characters (such as Ctrl, Alt, etc.), or that are active only when the intended component has focus.

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15

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria - 9.2.2.1 (Web) - 10.2.2.1 (Non-web document) - 11.2.2.1 (Open Functionality Software) - 11.2.2.1 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Supports	Web: The product does not include time limits.

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16

Criteria	Conformance Level	Remarks and Explanations
[2.2.2 Pause, Stop, Hide](#) (Level A) Also applies to: EN 301 549 Criteria - 9.2.2.2 (Web) - 10.2.2.2 (Non-web document) - 11.2.2.2 (Open Functionality Software) - 11.2.2.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Supports	Web: The product does not include content which moves, blinks, scrolls or auto-updates.

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17

Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: The product does not include flashing content.

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18

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria - 9.2.4.1 (Web) - 10.2.4.1 (Non-web document) – Does not apply - 11.2.4.1 (Open Functionality Software) – Does not apply - 11.2.4.1 (Closed Software) – Does not apply - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web)(Software) – Does not apply to non-web software - 504.2 (Authoring Tool) - 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: The product provides skip links and other mechanisms to bypass blocks of content repeated on multiple pages.

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19

Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria - 9.2.4.2 (Web) - 10.2.4.2 (Non-web document) - 11.2.4.2 (Open Functionality Software) - Does not apply - 11.2.4.2 (Closed Software) – Does not apply - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Supports	Web: Pages provide titles that adequately describe their topic or purpose.

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20

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially supports	Web: In most cases, the product ensures that focusable components receive focus in an order that preserves meaning and operability. Exceptions include: - Static elements (e.g., <div> containers) receive keyboard focus unnecessarily. - Collapsed content within an accordion receives focus when it is visually hidden. - Nested button elements receive focus twice.

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21

Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially supports	Web: In most cases, the product ensures that the purpose of links can be understood from the link text alone or in combination with the surrounding or programmatic context. Exceptions include: - Multiple "See details" links for "Deployed Integrations" lack descriptive name.

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22

Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: The product does not require multipoint or path-based gestures for operation.

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23

Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: The product ensures that functionality on pointer down-event is completed only when the user releases the pointer or allows the user to abort and/or undo the action.

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24

Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially supports	Web: In most cases, the product ensures that when interface components have visual labels that include text, the provided accessible name contains the visually presented text. Exceptions include: - Some form controls (e.g., "Type a keyword," "Search Query," etc.) are missing programmatically associated labels.

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25

Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: The product does not contain functionality that requires device motion or user motion.

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26

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria - 9.3.1.1 (Web) - 10.3.1.1 (Non-web document) - 11.3.1.1.1 (Open Functionality Software) - 11.3.1.1.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Supports	Web: The product ensures that the default human language used on each page can be programmatically determined.

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27

Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria - 9.3.2.1 (Web) - 10.3.2.1 (Non-web document) - 11.3.2.1 (Open Functionality Software) - 11.3.2.1 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Supports	Web: The product ensures that interface components do not initiate a change of context when receiving focus.

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28

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria - 9.3.2.2 (Web) - 10.3.2.2 (Non-web document) - 11.3.2.2 (Open Functionality Software) - 11.3.2.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Supports	Web: The product ensures that interactive components do not initiate a change in context when the component setting is changed unless followed by an explicit user action such as activation of a button or link.
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: The product ensures that help mechanisms appear in the same order relative to other page content and remain consistent across pages.

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29

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: The product automatically detects input errors, the item or field in error is identified and the error is described to the user in text.

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30

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria - 9.3.3.2 (Web) - 10.3.3.2 (Non-web document) - 11.3.3.2 (Open Functionality Software) - 11.3.3.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Partially supports	Web: In most cases, where user input is required, the produce presents adequate labels or instructions for successfully providing that input. Exceptions include: - Multiple editable form fields (e.g., "Search") do not have persistent visual labels.
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: The product ensures that information previously entered by or provided to the user that is required to be entered again in the same process is auto populated or available for the user to select.

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31

Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.

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32

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria - 9.4.1.2 (Web) - 10.4.1.2 (Non-web document) - 11.4.1.2.1 (Open Functionality Software) - 11.4.1.2.2 (Closed Software) – Does not apply - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Partially supports	Web: In most cases, the product contains user interface components whose name, role, state, and value can be programmatically determined, and whose state, properties, and value, where applicable, can be programmatically set. Exceptions include: - Some custom controls (e.g., buttons, comboboxes, links, etc.) lack appropriate label and role information. - Some form controls are not programmatically associated with their visual labels. - Breadcrumb navigation controls without an appropriate name and state information

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33

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: The product does contain content that requires real-time captioning for live synchronized media (video with audio).

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34

Criteria	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: The product does not contain any prerecorded synchronized media (video with audio) that requires audio descriptions.

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35

Criteria	Conformance Level	Remarks and Explanations
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria - 9.1.3.4 (Web) - 10.1.3.4 (Non-web document) - 11.1.3.4 (Open Functionality Software) - 11.1.3.4 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: The product does not restrict its view and operation to a single display orientation, such as portrait or landscape.

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36

Criteria	Conformance Level	Remarks and Explanations
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria - 9.1.3.5 (Web) - 10.1.3.5 (Non-web document) - 11.1.3.5.1 (Open Functionality Software) - 11.1.3.5.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: The product ensures that the purpose of input fields that request information about the user, such as name or email, can be programmatically determined.

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37

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria - 9.1.4.3 (Web) - 10.1.4.3 (Non-web document) - 11.1.4.3 (Open Functionality Software) - 11.1.4.3 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Partially Supports	Web: In most cases, the product provides sufficient color contrast between text or images of text and their background. Exceptions include: - Some text elements (e.g., "Alerts") have low contrast. - Selected option text within dropdown menus have low contrast.

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38

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially supports	Web: In most cases, the product allows text to be resized without assistive technology up to 200% without loss of content or functionality. Exceptions include: - Some content within the main section disappears or overlaps when viewing the page at 200% browser zoom and a 1280-pixel viewport width

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39

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria - 9.1.4.5 (Web) - 10.1.4.5 (Non-web document) - 11.1.4.5.1 (Open Functionality Software) - 11.1.4.5.2 (Closed Software) – Does not apply - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Supports	Web: The product uses text instead of images of text, except for logos.

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40

Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially supports	Web: In most cases, the product allows for resizing to a minimum width of 320 CSS pixels or vertical height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions. Exceptions include: - Content within the main section is unreadably small when the viewport width is set to 320 pixels.

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41

Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially supports	Web: In most cases, the product ensures that non-text elements meet the minimum contrast ratio of 3:1 against adjacent colors. Exceptions include: - Focus outline indicators on buttons (e.g., "Go".) have low contrast. - Border color of checkboxes and text fields have low contrast. - Application chart legend indicators have low contrast.

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42

Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially supports	Web: In most cases, the product ensures that content and functionality is available when the user overrides text spacing properties. Exceptions include: - Some placeholders and labels becomes cut off when custom text spacing is applied.

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43

Criteria	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially supports	Web: In most cases, the product ensures that content that is triggered by hover or focus remains visible while triggered or while moving the pointer over it and can be dismissed without moving the pointer or changing focus if it obscures other content. Exceptions include: - Some tooltips appear on hover over charts but cannot be moved over with a pointer without disappearing.

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44

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: The product allows users to navigate through pages in multiple ways.

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45

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially supports	Web: In most cases, the product uses headings and labels that describe their topic or purpose. Exceptions include: - Some controls have insufficiently descriptive accessible names (e.g., multiple "Apply" and "More" buttons).

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46

Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially supports	Web: Overall, the product provides a visible indication of keyboard focus for elements on each screen. Exceptions include: - Some interactive controls lack a visible keyboard focus indicator, such as buttons (e.g., (x) "clear text field"), and links (e.g., "Learn More").

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Criteria	Conformance Level	Remarks and Explanations
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Partially supports	Web: In most cases, the product ensures that when a user interface component receives keyboard focus, it is not completely obscured by author-created content. Exceptions include: - Certain focused elements become completely obscured by expanded submenus that remain open even after the user navigates away from them.
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: The product ensures that all functionality requiring a dragging movement can be performed using a single pointer without the need for dragging.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: The product ensures that the target size for all controls and pointer inputs is at least 24 by 24 CSS pixels.

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48

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: The product present content in a single language.

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49

Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria - 9.3.2.3 (Web) - 10.3.2.3 (Non-web document) – Does not apply - 11.3.2.3 (Open Functionality Software) – Does not apply - 11.3.2.3 (Closed Software) – Does not apply - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web)(Software) – Does not apply to non-web software - 504.2 (Authoring Tool) - 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: The product ensures that navigational mechanisms repeated across the product are presented consistently and in the same relative order.

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50

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: The product ensures that components with the same functionality are identified consistently across pages of the product.

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51

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: Where the product automatically detects input errors and provides error messages, the product also provides suggestions for correcting each error.

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52

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: The product does not cause financial transactions or legal commitments to occur. User-controllable data is checked before submission and can be reversed or revised after submission.

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Criteria	Conformance Level	Remarks and Explanations
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: The product does not require any cognitive function tests, such as remembering a password or solving a puzzle, for any step in the authentication process.
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially supports	Web: In most cases, the product ensures that status messages can be programmatically identified through roles or properties, enabling them to be conveyed to users by assistive technologies without needing to receive focus. Exceptions include: - Multiple error and status messages related to search or filter interactions are not announced.

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54

Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially supports	The product's features mostly allow people without vision to use screen readers to interact with user interface elements except as disclosed in: Table 1: 1.1.1, 1.3.1, 2.1.1, 2.5.3, 3.3.2 and 4.1.2. Table 2: 2.4.6 and 4.1.3
302.2 With Limited Vision	Partially supports	The product's features mostly allow people with vision loss to interact with user interface elements except as disclosed in: Table 1: 1.1.1, 1.3.1, 2.1.1, 2.5.3, 3.3.2 and 4.1.2. Table 2: 1.4.3, 1.4.4, 1.4.11, 1.4.12 and 2.4.6

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Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color	Partially supports	The product's features mostly allow users without perception of color to interact with user interface elements except as disclosed in: Table 2: 1.4.3
302.4 Without Hearing	Partially supports	The product is mostly usable by people without hearing except as disclosed in: Table 1: 1.1.1
302.5 With Limited Hearing	Partially supports	The product is mostly usable by people with limited hearing except as disclosed in: Table 1: 1.1.1
302.6 Without Speech	Supports	The product is usable by people without speech capabilities.
302.7 With Limited Manipulation	Partially supports	Product functionality can be used by people with limited manipulation capabilities, except as disclosed in: Table 1: 2.1.1 and 4.1.2 Table 2: 2.4.6
302.8 With Limited Reach and Strength	Partially supports	The product is usable by people with limited reach or strength capabilities.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially supports	The product can be used by people with limited language, cognitive, and learning abilities, except as disclosed in Table 1: 1.3.1, 2.1.1, 3.3.2 and 4.1.2 Table 2: 2.4.6

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56

Chapter 4: Hardware

Notes: Not Applicable

Chapter 5: Software

Notes: Not Applicable

Chapter 6: Support Documentation and Services

Notes: Not Applicable

EN 301 549 Report

Notes:

Clause 4: Functional Performance Statements (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially supports	The product's features mostly allow people without vision to use screen readers to interact with user interface elements, except as disclosed in: Table

Criteria	Conformance Level	Remarks and Explanations
		1: 1.1.1, 1.3.1, 2.1.1 and 4.1.2. Table 2: 2.4.6
4.2.2 Usage with limited vision	Partially supports	The product's features mostly allow people with vision loss to interact with user interface elements except as disclosed in: Table 1: 1.1.1, 1.3.1, 2.1.1 and 4.1.2. Table 2: 1.4.4, 2.4.6
4.2.3 Usage without perception of colour	Partially supports	The product's features mostly allow users without perception of color to interact with user interface elements except as disclosed in: Table 2: 1.4.3
4.2.4 Usage without hearing	Partially supports	The product is mostly usable by people without hearing except as disclosed in: Table 1: 1.1.1
4.2.5 Usage with limited hearing	Partially supports	The product is mostly usable by people with limited hearing except as disclosed in: Table 1: 1.1.1
4.2.6 Usage with no or limited vocal capability	Supports	The product is usable by people without or with limited vocal capabilities.

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Criteria	Conformance Level	Remarks and Explanations
4.2.7 Usage with limited manipulation or strength	Partially supports	Product functionality can be used by people with limited manipulation capabilities, except as disclosed in: Table 1: 2.1.1 and 4.1.2 Table 2: 2.4.6
4.2.8 Usage with limited reach	Supports	The product is usable by people with limited reach or strength capabilities.
4.2.9 Minimize photosensitive seizure triggers	Supports	The product is usable by people with photosensitive seizure triggers.
4.2.10 Usage with limited cognition, language or learning	Partially supports	The product can be used by people with limited language, cognitive, and learning abilities, except as disclosed in Table 1: 1.3.1, 1.4.4, 2.1.1 and 4.1.2 Table 2: 2.4.6
4.2.11 Privacy	Supports	The product supports privacy.

Clause 5: **Generic Requirements**

Notes:

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59

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	The product does not have any closed functionality.
5.1.3.2 Auditory output delivery including speech	Not Applicable	The product does not have any closed functionality.
5.1.3.3 Auditory output correlation	Not Applicable	The product does not have any closed functionality.
5.1.3.4 Speech output user control	Not Applicable	The product does not have any closed functionality.
5.1.3.5 Speech output automatic interruption	Not Applicable	The product does not have any closed functionality.

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60

Criteria	Conformance Level	Remarks and Explanations
5.1.3.6 Speech output for non-text content	Not Applicable	The product does not have any closed functionality.
5.1.3.7 Speech output for video information	Not Applicable	The product does not have any closed functionality.
5.1.3.8 Masked entry	Not Applicable	The product does not have any closed functionality.
5.1.3.9 Private access to personal data	Not Applicable	The product does not have any closed functionality.
5.1.3.10 Non-interfering audio output	Not Applicable	The product does not have any closed functionality.
5.1.3.11 Private listening volume	Not Applicable	The product does not have any closed functionality.
5.1.3.12 Speaker volume	Not Applicable	The product does not have any closed functionality.
5.1.3.13 Volume reset	Not Applicable	The product does not have any closed functionality.

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61

Criteria	Conformance Level	Remarks and Explanations
5.1.3.14 Spoken languages	Not Applicable	The product does not have any closed functionality.
5.1.3.15 Non-visual error identification	Not Applicable	The product does not have any closed functionality.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	The product does not have any closed functionality.
5.1.4 Functionality closed to text enlargement	Not Applicable	The product does not have any closed functionality.
5.1.5 Visual output for auditory information	Not Applicable	The product does not have any closed functionality.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	The product does not have any closed functionality.
5.1.7 Access without speech	Not Applicable	The product does not have any closed functionality.

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62

Criteria	Conformance Level	Remarks and Explanations
5.2 Activation of accessibility features	Not Applicable	The product does not have documented accessibility features and instead relies on the device's accessibility features.
5.3 Biometrics	Not Applicable	The product does not use biological characteristics for user identification or control of the product.
5.4 Preservation of accessibility information during conversion	Not Applicable	The product does not convert information.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	The product has only non-mechanical operable parts that do not require grasping, pinching, or twisting of the wrist to operate.
5.5.2 Operable parts discernibility	Not Applicable	The product does not have operable parts.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required

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63

Criteria	Conformance Level	Remarks and Explanations
5.6.1 Tactile or auditory status	Not Applicable	The product does not have locking or toggle controls.
5.6.2 Visual status	Not Applicable	The product does not have locking or toggle controls.
5.7 Key repeat	Not Applicable	The product does not have a key repeat functionality.
5.8 Double-strike key acceptance	Not Applicable	The product does not provide a keyboard or keypad.
5.9 Simultaneous user actions	Not Applicable	The product does not require simultaneous user actions for its operation.

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64

Clause 6: [ICT with Two-Way Voice Communication](#)

Notes: Not Applicable

Clause 7: [ICT with Video Capabilities](#)

Notes: Not Applicable

Clause 8: [Hardware](#)

Notes: Not Applicable

Clause 9: [Web](#) (see **[WCAG 2.x section](#)**)

Notes:

Clause 10: [Non-Web Documents](#)

Notes: Not Applicable

Clause 11: [Software](#)

Notes: Not Applicable

Clause 12: [Documentation and Support Services](#)

Notes:

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65

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Applicable – not tested	The product documentation was not included in this audit's scope.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Applicable – not tested	Information on the accessibility and compatibility features that are mentioned in the product documentation was not included in this audit's scope.
12.2.3 Effective communication	Applicable – not tested	The product support services were not included in this audit's scope.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Clause 13: ICT Providing Relay or Emergency Service Access

Notes: Not Applicable

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66

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67